ANNUAL PROCUREMENT REPORT

1 April 2025 – 31 March 2026



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CONTENTS	SECTION	PAGE
Introduction & Context	1	3
Summary of Regulated Procurements	2	5
Review of Regulated Procurement Compliance	3	5
Community Benefit Summary	4	9
Fair Work and Real Living Wage	5	10
Payment Performance	6	10
Supported Business Summary	7	11
Climate Change & Sustainable Procurement	8	12
Future Regulated Procurement Summary	9	13
All Regulated Procurement 2024-25	Appendix 1	20
Community Benefits 2024-25	Appendix 2	25

SECTION 1 – INTRODUCTION & CONTEXT

1.1 As required under Section 15 of the Procurement Reform (Scotland) Act 2014 (the Act), contracting authorities were required to publish a Procurement Strategy by December 2016 and, subsequently, to produce an Annual Procurement Report under Section 18 of the Act. The Annual Procurement Report monitors the authority's regulated procurement activities against delivery of its procurement strategy and should be published as soon as is reasonably practicable after the end of their financial year.

1.2 East Renfrewshire Council is pleased to publish its ninth Annual Procurement Report, covering all regulated procurements completed between 1st April 2025 and 31st March 2026.

1.3 Section 18(2) of the Procurement Reform (Scotland) Act 2014 requires authorities to include a summary of their regulated procurements that have been completed during the year covered by the report. Regulated procurement is procurement exercises for goods and services with a value of £50,000 or more and for works with a value of £2million or more. A regulated procurement is completed when the award notice is published or where the procurement process otherwise comes to an end.

1.4 This Annual Procurement Report sets out performance and progress against policy objectives, alongside the mandatory reporting requirements of the Procurement Reform (Scotland) Act 2014. It also provides an opportunity for the Council to demonstrate to stakeholders that procurement spending is being used to achieve best value.

1.5 As noted above, the Annual Procurement Report is a mandatory requirement of the Act and must include:

- a summary of the regulated procurements that have been completed during the year covered by the report;
- a review of whether those procurements complied with the authority's Procurement Strategy;
- the extent that any regulated procurements did not comply, and a statement of how the authority intends to ensure that future regulated procurements do comply;
- a summary of any community benefit requirements delivered as part of a regulated procurement that were fulfilled during the year covered by the report;
- a summary of any steps taken to facilitate the involvement of supported businesses in regulated procurements during the year covered by the report. A supported business is an economic operator whose main aim is the social and professional integration of disabled and disadvantaged persons and where at least 30% of the employees meet this criteria;
- a summary of the regulated procurements the authority expects to commence in the next two financial years; and
- such other information as the Scottish Ministers may by order specify.

1.6 The Annual Procurement Report also details initiatives being developed to further improve the performance of the procurement unit in line with the procurement vision for the Council which is:

"To grow the strategic influence of procurement across the Council through respected and professional expertise, fostering positive relationships which ultimately deliver innovative, sustainable and compliant practices which provide best and added value for the organisation."

1.7 The Procurement unit sits within Finance, part of the Chief Executive's Office Directorate, and operates through a centralised model. Its strategic focus is on delivering financial and non-financial benefits through robust procurement activity, effective contract and supplier management, compliance, fraud prevention and continuous improvement.

1.8 A Place to Grow is East Renfrewshire Community Planning Partnership's vision, which sets out our shared hopes and aspirations between now and 2040 so that East Renfrewshire is a place where everyone can flourish, thrive and grow. The vision is built on three pillars:



Our ambition is that every child and young person, regardless of background or circumstance, will fully flourish on their journey to adulthood.

Every child and young person will:
- Be loved, safe and happy
- Be as healthy as they can be
- Have friends and adults they trust
- Be successful learners and well prepared for the future
- Have their voices heard and their rights recognised, respected and nurtured

Our children, young people and families that face challenges and disadvantage will:
- Access the right support as early as possible
- Receive support that is compassionate and aspirational and builds on their strengths

Our learning establishments will:
- Deliver a curriculum that inspires and prepares children and young people well for the future
- Continue to improve achievement for all

Our ambition is an inclusive, connected and green place, with a fair, sustainable and healthy local economy, that our residents are proud to call home.

Our places will:
- Be attractive and safe
- Have sustainable and well-designed housing options
- Have an accessible and connected network of active travel and public transport routes
- Have good digital connectivity through a modern technological infrastructure
- Provide opportunities to live, work, play and participate in community life

Our residents will:
- Have access to more affordable housing
- Have opportunities to develop new skills and learning
- Have flexible and accessible fair work opportunities

Our local economy will:
- Have a strong and diverse mix of local businesses
- Attract new investment
- Provide a wide range of work opportunities

Our environment will:
- Be reaching net zero carbon emissions
- Have protected natural spaces for biodiversity and wildlife
- Be well prepared for climate challenges

Our ambition is that everyone can live well at all stages of life and communities will be taking the lead in driving change for good health and wellbeing.

Our communities will:
- Be stronger, connected and leading the way in solutions to support each other to live well
- See health inequalities reduced
- Be actively involved in volunteering and community leadership
- Have varied and diverse groups and third sector organisations that are respected and valued partners

Our residents will:
- Be supported to age-well and live healthy, active lives
- Have routes out of poverty
- Be empowered to make healthy choices and have access to high quality sports and physical activity facilities
- Have access to creative and vibrant cultural experiences and opportunities to celebrate diverse heritages
- Have opportunities and support to participate in lifelong learning

1.9 Together, the Community Planning Partnership will achieve this by:

- prioritising prevention and early intervention;
- working in collaboration and partnership;
- working with our communities, the third sector and business sectors;

- demonstrating collective accountability;
- learning, innovating and improving; and
- delivering efficient, effective, targeted and responsive services.

1.10 Procurement plays an important role in supporting the Council to deliver the Place to Grow vision, as outlined below:

- **Prevention & early intervention** – we collaborate with services across the Council, focusing on preventing poor outcomes for children and young people; providing planned rather than reactive services, and reducing demand on Council services in the longer term. We seek to maximise opportunities for collaboration and use an evidence-based approach to service design.

- **Working in collaboration with communities and business sectors** – we will continue to utilise innovative approaches to more actively involve the community and individuals in the development of services and community spending, improving outcomes and the perception of Council services. We explore ways in which contractors, commissioned partners and communities can work in partnership with us to deliver outcomes.

- **Learning, innovating and improving to deliver efficient, effective services** We will continue to update processes and procedures to ensure compliance with procurement rules and regulations, while improving digital services to meet customer needs and growing demand for online access. We will further streamline and automate processes where possible, use data effectively to plan future services, and benchmark with other organisations to improve outcomes for residents.

SECTION 2 - SUMMARY OF REGULATED PROCUREMENT

2.1 Section 18 (2) (a) of the Procurement Reform (Scotland) Act 2014 requires councils to include a summary of the regulated procurements that have been completed during the year covered by the report.

2.2 Regulated procurement refers to any procurement above £50,000 for goods and services, or £2,000,000 for works. A regulated procurement is completed when the award notice is published or where the procurement process otherwise comes to an end.

2.3 The number of regulated procurements carried out by Procurement during the financial year 2025/26 was 50, with a total value of £164,703,853.

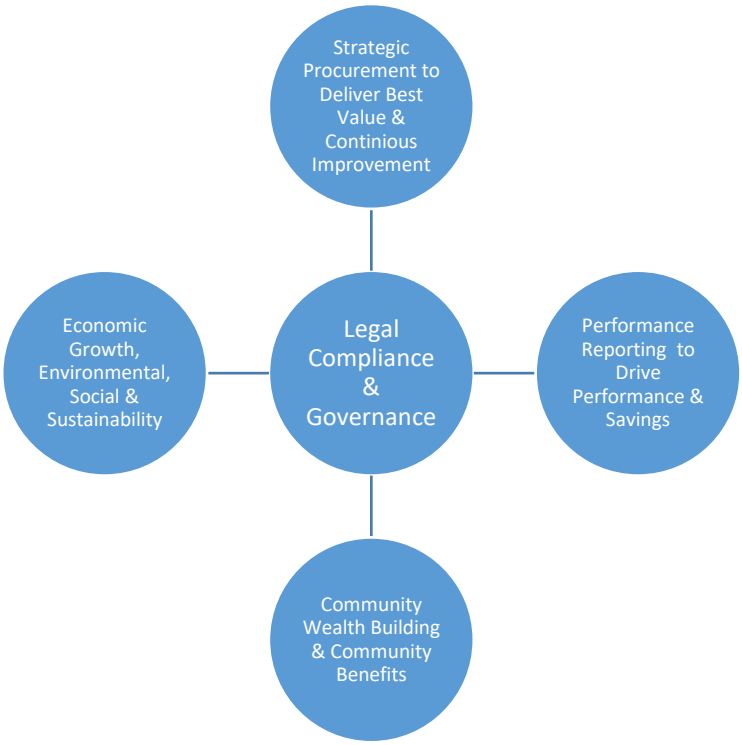
2.4 The number of activities carried out that fell below the regulated threshold was 91, with a total value of £12,422,073.

2.5 A listing of all regulated procurements from 2025/2026 can be found at **Appendix 1**, all of which were subject to a procurement process.

SECTION 3 - REVIEW OF REGULATED PROCUREMENT COMPLIANCE

3.1 <u>Procurement Strategy</u>

The Procurement Strategy for 2026-2031 sets out 5 key procurement aims which will help to deliver operational and strategic procurement outcomes for the Council and are aligned to the Council's capabilities:



- **Legal Compliance and Governance –** Ensure procurement procedures reflect developments in legislation and government guidance, support stakeholders to mitigate risk, and deliver compliant contracts that provide probity in Council spending.

- **Economic Growth, Environmental, Social and Sustainability** - Ensure compliance with legislative and statutory procurement duties while considering key priorities such as the Living Wage, the circular economy, climate emergency, whole-life costing, community health and wellbeing, and early engagement with SMEs, social enterprises, supported businesses and third sector organisations.

- **Strategic Procurement to Deliver Best Value and Continuous Improvement** – Deliver a strategic procurement service by working closely with key stakeholders, supporting the Council budget savings, and driving a commercial focus across the organisation. All procurement activity is carried out in a transparent, proportionate, non-discriminatory and accountable manner, in accordance with procurement legislation and the Council's internal governance.

- **Performance Reporting to Drive Performance and Support Savings Delivery -** Use an evidence-based approach to provide clear visibility of key performance information, supporting informed decisions on the current and future direction of Procurement.

- **Community Wealth Building and Community Benefits** - Use our spending power to support a resilient business base and support the delivery of local jobs through community benefits.

3.2 In 2025/26 the Council ensured that all regulated procurements complied with the Council's Procurement Strategy and relevant legislation, including Contract Standing Orders. Non-compliant regulated spending remained very low, at 2.88%. In all cases, the reasons for non-compliance were investigated and recorded in a central tracking report, with services required to confirm corrective action. The Council's Internal Audit team and Procurement monitor progress, with an annual update provided to the Corporate Management Team. A summary of the work carried out against each key procurement aim in 2025/26 is provided below.

3.3 **Legal Compliance and Governance**

- The Procurement team has continued to fulfill its obligations under Procurement legislation by working proactively with suppliers and key partners to closely monitor the impact of global events on economic recovery, market pricing and availability.
- Relevant contracts include a Contract Strategy approved by a Head of Service.
- The Corporate Management Team receives fortnightly updates on all contracts being issued to the marketplace, supporting transparency and budget awareness.
- Procurement leads user friendly procurement processes and has plain English Standard Operating Procedures in place for all employees involved in the procurement process.
- Procurement Officers have delivered Contract Standing Orders training, and a training video available on the Intranet, in response to stakeholder engagement and instructions issued through Scottish Government Procurement Policy Notes.
- Spend analysis is undertaken regularly to identify expenditure requiring a competitive procurement exercise, with action plans put in place to address any non-compliant spend.
- A Category Management model is used to build strong stakeholder relationships, support early Procurement engagement and ensure compliant contract awards.
- Procurement uses measures available under the Public Contracts (Scotland) Regulations to ensure contractors comply with environmental, social and labour laws when delivering contracts.

3.4 **Economic Growth, Environmental, Social and Sustainability**

- Procurement continues to engage the local supply base, SMEs, third sector, charity and voluntary organisations by running accessible events in person and online, including "Meet the Buyer Events" and focused 1-1 mentoring.
- A Sustainable Procurement Policy is in place and all aspects of sustainable procurement maximised in appropriate contracts.
- Procurement works closely with the Council's Climate Change Officers' Group to tackle the Climate Emergency and consider Climate Change Impact Assessments for all relevant contracts.
- Living Wage, Fair Work First and Prompt Payment in the supply chain are included in contracts to ensure the Council contracts with responsible suppliers.
- Application of relevant and proportionate criteria to technical scoring to ensure environmental impacts are considered appropriately in tender activities.
- New Local Supplier directory in place, which is supporting officers with awareness of local supply base.

3.5 **Strategic Procurement to deliver Best Value and Continuous Improvement**

- Strong stakeholder relationships have improved visibility of the procurement pipeline, supporting effective service capacity management.
- All aspects of the Contract Strategy and tender process are reviewed annually and updated as needed to maintain legal compliance and deliver best value.
- The Procurement Manager and Category Managers attend internal and external forums to share best practice.

- Procurement completes annual refresher training on spend analysis using the Scottish Procurement Information Hub and attends relevant Scotland Excel courses.
- Procurement supports services to identify savings opportunities and improve practice.
- Lotting strategies and Flexible Frameworks are used where appropriate to maximise participation by SMEs, third sector, charity and voluntary organisations in tender processes.
- Spend data is continually analysed to support informed decisions on improving procurement activity across the organisation.
- Procurement works with Accounts Payable to improve purchase to pay processes.
- Procurement performance across the Council continues to improve, as measured by the Scottish Government's Procurement and Commercial Improvement Programme (PCIP).
- Procurement continually reviews processes, procedures, templates and working practices to capture lessons learned and identify further improvement opportunities.

3.6 **Performance Reporting to Drive Performance and Support Savings Delivery**

- An embedded process with Finance Business Partners tracks procurement activity benefits and helps identify savings.
- Procurement exceeded its £46,000 rebate target, delivering £88,130 during the reporting period.
- Procurement continues to enhance the Online Contracts Register and Dashboard, giving officers easy access to contract data.
- Procurement maintains a pipeline of planned and expected activity over the next two financial years to support budget forecasting.
- Procurement undertakes benchmarking exercises with partner authorities to understand costs and identify the most economically advantageous route to market.
- Procurement delivers value through collaborative contracts with other councils, the Scottish Government, Scotland Excel and other approved bodies.

3.7 **Community Wealth Building and Community Benefits**

- A dedicated Intranet page, including training videos, is available to support officers involved in contract and supplier management and collection of community benefits.
- A central community benefits register is in place to track benefits delivered through contracts.
- Procurement supports engagement with suppliers that fail to deliver community benefits, with improvement actions in place.
- Procurement continues to work with Economic Development to adopt a Community Wealth Building approach to progressive procurement.
- An annual supplier engagement and mentoring programme is in place to maximise supplier engagement and response to opportunities to drive wealth back into the community.
- A strong working relationship is in place with City Region Partners.

The Procurement Strategy 2026–2031 sets out several actions and expected outcomes aligned with the Council's five key procurement aims. It is reviewed annually to support continuous improvement.

SECTION 4 - COMMUNITY BENEFITS SUMMARY

4.1 Section 18(2) of the Procurement Reform (Scotland) Act 2014 states that it is mandatory for the Annual Procurement Report to include a summary of any Community Benefit requirements imposed as part of a regulated procurement that were fulfilled during the year covered by the report.

4.2 Community Benefits are a key part of the sustainable procurement duty. The Council's inclusion of community benefit requirements demonstrates compliance with this duty. While the Act requires benefits to be considered for procurements valued at £4 million or above, the Council requests them for all procurements from £50,000, generating significantly more benefits.

4.3 In 2025/26, the East Renfrewshire Council Community Benefits group met quarterly to ensure accountability in the community benefits process.

4.4 A central recording process is in place to identify and capture Community Benefits. Contract Managers across the Council must record benefits due under contract, monitor delivery and update the central register. The process also includes an interactive community wish list to help align Community Benefits with local community priorities.

4.5 The Council continues to align Community Benefits with local and Scottish Government strategic priorities. It also contributes to the regional Community Benefits menu, which connects community groups with live Council contractors and enables communities to request goods, services, resources or other benefits that contractors may be able to provide. This ensures community needs are identified directly by communities themselves.

4.6 Community Benefits from contracts in 2025/26 included:

Community Benefit Category	Benefit Delivered
Financial Contributions	Contractors contributed £39,114.75 directly to local causes.
Targeted Community Support	Support was provided for youth sports teams, school healthy eating programmes, holiday food clubs, baby banks, and initiatives for care-experienced young people.
Enterprise and Education	Bursaries and sponsorships supported the Young Enterprise Scotland Awards and school enterprise activities.
Job Creation	7 new local jobs were created.
Future Talent	38 apprenticeships were supported on active contracts. 19 structured student and work experience placements were also provided.
Professional Development	Training supported the local workforce, including financial literacy sessions in schools and professional Legionella awareness training.
Facility Refurbishments	Local community spaces were improved, including Neilston Bowling Club, Auchenback Resource Centre, Barrhead Youth Football and Mother Earth Hindu Temple.
Materials, Education and Community Resources	Donations included two large containers of stationery, 40 bags of play sand and £250 for books to help restock

	a flood-damaged primary school.
Digital Inclusion	BT Swan donated digital devices and delivered local digital skills training workshops.
Environmental and Community Care Goods	Benefits included firewood for local scouts, materials for raised community garden beds, and PPE and refuse bags for neighbourhood clean-up events.

4.7 A full summary of Community Benefits delivered in 2025/26 is provided in Appendix 2.

SECTION 5 - FAIR WORK AND LIVING WAGE

5.1 East Renfrewshire Council is committed to applying Fair Work First, which is the Scottish Government's policy for driving good quality and fair work in Scotland. Through this approach, East Renfrewshire Council is asking bidders to describe how they are committed to progressing towards adopting this approach and how they intend to continue embedding the seven Fair Work First criteria:

1. payment of at least the Real Living Wage;
2. provide appropriate channels for effective workers' voice, such as trade union recognition;
3. investment in workforce development;
4. no inappropriate use of zero hour contracts;
5. action to tackle the gender pay gap and create a more diverse and inclusive workplace;
6. offer flexible and family friendly working practices for all workers from day one of employment; and
7. oppose the use of fire and rehire practice.

5.2 In order to ensure the highest standards of service quality in this contract, we expect suppliers to commit to progressing towards adopting the seven Fair Work First criteria in the delivery of contracts, as part of a fair and equitable employment and reward package.

5.3 Whilst there are no legal restrictions on requiring payment of the Real Living Wage, suppliers are encouraged to pay it to their employees. The Fair Work First question, aimed at promoting a healthy, happy and motivated workforce, is included in all regulated contracts.

5.4 The Council follows the lead of the Scottish Government by promoting the payment of the Real Living Wage to persons involved in fulfilling procurement requirements by considering, where relevant and proportionate, when Fair Working Practices should be addressed in contracting opportunities. The Council complies with the Statutory Guidance on the Selection of Tenderers and Award of Contracts – Addressing Fair Work First, including the Living Wage, in Procurement.

5.5 East Renfrewshire Council became an accredited Living Wage employer in November 2020. The Council's Living Wage commitment means that everyone working at East Renfrewshire receives the Living Wage rate and suppliers contracted to deliver services with the Council will be encouraged, through the procurement process, to pay the Real Living Wage.

SECTION 6 - PAYMENT PERFORMANCE

6.1 The Council, along with all Scottish Local Authorities, has a statutory obligation to make payment within 30 days of receipt of a valid invoice. All Council staff are encouraged to assist the Council in paying invoices on time by:

- processing invoices timeously;
- resolving invoice mismatches promptly; and
- encouraging suppliers to issue valid invoices quoting a purchase order number.

6.2 The table below provides a summary of payment performance:

Number of valid invoices for the period	55,167
Number of Invoices paid within 30 days	52,308
Percentage indicator for the period	94.8%
Number of Council regulated contracts awarded during the period containing a contract term requiring the Prompt Payment of Invoices	51
Number of concerns raised by sub-contractors about the timely payment of invoices within the supply chain of public contracts	0

SECTION 7 - SUPPORTED BUSINESS SUMMARY & SUPPLIER DEVELOPMENT

7.1 Section 18(2)(e) of the Procurement Reform (Scotland) Act 2014 requires organisations to include a summary of any steps taken to facilitate the involvement of Supported Businesses in regulated procurement during the year covered by the report.

7.2 A Supported Business is an economic operator whose main aim is the social and professional integration of disabled or disadvantaged persons, and where at least 30% of the employees of the economic operator are disabled or disadvantaged persons, as defined in regulation 21 of the Public Contracts (Scotland) Regulations 2015 (recital 36 of directive 2014/24/EU).

7.3 The Council is committed to supporting and improving access to procurement opportunities for local SMEs, third sector bodies and Supported Businesses and this contributes to the Councils Procurement Strategy 2026 – 2031, the aim 'Economic Growth, Environmental, Social and Sustainability'. The Council's ambition is to continue to encourage and support SMEs, third sector and Supported Businesses to engage commercially with the Council and this can be demonstrated through:

- the adoption of a low value ordering process that encourages the use of supported business for non-regulated requirements; and

- the contract strategy development stage considers Supported Businesses and third sector organisations as part of the market research stage.

7.4 In 2025/26, the Council ordered the design, survey and installation of kitchens from City Building (Glasgow) LLP (RSBi), who are a supported business due to their work in the areas of integrating disabled or disadvantaged people socially and professionally.

7.5 The Council is a member of the Supplier Development Programme (SDP) and, with Economic Development colleagues, Procurement promotes SDP tender training and events. Procurement also attends national and local Meet the Buyer events and works with SDP to promote contract opportunities, particularly where responses are sought from SMEs, supported businesses, local suppliers and third sector organisations.

SECTION 8 - CLIMATE CHANGE & SUSTAINABLE PROCUREMENT

8.1 East Renfrewshire Council declared its own Climate Emergency on 25th October 2021, committing to act on climate change. Whilst we estimate our operations only account for around 5% of emissions within the East Renfrewshire area, we believe we have a leadership role in achieving net zero. The Council plans consider three main areas for action:

- reducing emissions in the Council estate and operations, and in our supply chain;
- preparing for the impacts of climate change by adapting buildings and infrastructure; and
- finding ways to offset emissions by harnessing the power of nature or technology to remove greenhouse gases from the atmosphere.

8.2 In the period of this report, the Get to Zero board has met regularly to:

- monitor progress of the Get to Zero Action Plan;
- make recommendations to the Corporate Management Team and Cabinet;
- establish, monitor and report on programme risks; and
- consider strategic issues related to climate change mitigation and adaptation, including the relationship with partner agencies and national networks.

8.3 The 2025/26 plan contained 68 actions, with 59% completed or on track for completion in 2026/27.

8.4 Carbon Literacy training continues to be delivered to staff, with participants now certified as Carbon Literate.

8.5 Significant work now progressing including:

- stock condition surveys for all properties;
- fleet services programme;
- LHEES and Local Housing Strategy moving to delivery phase;
- 100% LED streetlights;
- new building standard for new homes to include ‘clean heating’;
- phased boiler replacement and flat roof upgrades;
- Support homeowners who are in fuel poverty with grant funding to make heating cheaper in their homes; and
- project mandate agreed to progress solar power and LED lighting upgrades.

8.6 Procurement supports compliance with climate change duties by awarding contracts that reduce climate impacts and by using sustainable procurement tools, including appropriate selection and award criteria. Procurement has also reviewed its processes and templates to identify climate-related projects at an early stage, creating opportunities to influence outcomes through the supply chain.

8.7 The Sustainable Procurement Policy, which is available to officers on the Intranet, identifies a range of policies, tools and procedures that support compliance with the above areas and the Sustainable Procurement Duty.

SECTION 9 - FUTURE REGULATED PROCUREMENT SUMMARY

9.1 The following regulated procurements are currently in the project pipeline and may be delivered over the next two financial years. The relevant procuring department leading the activity is shown in brackets for further information.

It should be noted that all information is indicative and may be subject to change.

Tender Title / Subject	Estimated Value	Commencement Timescale
Provision of Occupational Health Services (BOP)	£420,000	FY26/27
Contact Centre & Unified Communications Technology (BOP)	£200,000	FY26/27
HR & Payroll Solution, Support & Maintenance (BOP)	£1,000,000	FY26/27
Business Intelligence Strategic Partner (BOP)	£240,000	FY26/27
Freedom of Information / Subject Access Request Solution (BOP)	TBC	FY26/27
Starters, Leavers and Movers Automation Critical Friend (BOP)	TBC	FY26/27
Strategic Review of Systems (BOP)	TBC	FY26/27
Cloudworks Telephony (BOP)	£605,000	FY26/27
Forcepoint Replacement (BOP)	£120,000	FY26/27
Health & Safety Management System (BOP)	£78,000	FY26/27
GIS Software (BOP)	£111,000	FY26/27
ICT Service Management (BOP)	£148,000	FY26/27
Door Entry Solution (BOP)	£96,000	FY26/27
Housing Management System (BOP)	£650,000	FY26/27
Oracle Licensing (BOP)	£69,000	FY26/27
Revenues & Benefits Software Platform (BOP)	£385,000	FY26/27
Cyber Security Operations Centre (BOP)	£650,000	FY26/27

Tender Title / Subject	Estimated Value	Commencement Timescale
Online Interactive Learning Platform (BOP)	£96,000	FY26/27
Managed Print (BOP)	£700,000	FY26/27
School Wi-Fi Solution (BOP)	£375,000	FY26/27
Switches 2026 (BOP)	£200,000	FY26/27
Data Centre 2 (BOP)	£70,000	FY26/27
SCCM Package Server Replacement – Education (BOP)	TBC	FY26/27
Proxy Replacement (BOP)	£120,000	FY26/27
HQ Infrastructure Refresh (BOP)	£200,000	FY26/27
Data Loss Prevention Solution (BOP)	£135,000	FY26/27
Egress Renewal (BOP)	£105,000	FY26/27
WI-FI Wireless Network (BOP)	£320,000	FY26/27
M365 Backup Corporate (BOP)	£150,000	FY26/27
Server Replacement (BOP)	£100,000	FY26/27
Laptop Replacement Programme (BOP)	£220,000	FY26/27
Travel Insurance (BOP)	TBC	FY26/27
Provision of Insurance Broker (BOP)	TBC	FY26/27
Provision of Insurance Claims & Handling (BOP)	TBC	FY26/27
Finance & Procurement Solution Support & Maintenance (CE)	£150,000	FY26/27
Treasury Management Solution (CE)	TBC	FY26/27
Provision of Merchant Services (CE)	TBC	FY26/27
Provision of ASN Transport (Education)	£1,440,000	FY26/27

Tender Title / Subject	Estimated Value	Commencement Timescale
Coaches for ad hoc School Trips (Education)	£1,200,000	FY26/27
Digital Learning Applications for Schools (Education)	£80,000	FY26/27
Maintenance of Dining Tables (Education)	£50,000	FY26/27
Provision of Cashless Catering and Online Payment System (Education)	£340,000	FY26/27
Provision of Outdoor residential & Duke of Edinburgh Awards (Education)	TBC	FY26/27
Parents Evening Booking System (Education)	£60,000	FY26/27
School Clothing (Education)	£80,000	FY26/27
Collection & Recycle Mixed Scrap Metal at Barrhead HWRC (Environment)	Income	FY26/27
Post-Consumer Waste, Glass, Cans and Plastics (co-mingled) (Environment)	£270,000	FY26/27
Treatment of Organic Waste Co-Mingled Food and Garden Waste (Environment)	£2,340,000	FY26/27
Provision of containers for Street Cleaning Arisings & Subsequent Recycling / Disposal of Gully Arisings (Environment)	£360,000	FY26/27
To Collect & Recycle or Dispose of Household Waste Recycling Centre Residual Waste Barrhead (Environment)	£1,200,000	FY26/27
Collection & Recycle Wood, Chipboard & MDF at Barrhead HWRC (Environment)	£54,000	FY26/27
Collection & Recycle Cardboard Barrhead (Environment)	Income	FY26/27
Right to Purchase Post-Consumer Paper, Cardboard and Cartons (Environment)	Income	FY26/27
Provision of the Printing, Packaging and Distribution of Garden Waste Permits (Environment)	£90,000	FY26/27

Tender Title / Subject	Estimated Value	Commencement Timescale
Rouken Glen Wellbeing and Enterprise Hub (Environment)	£890,000	FY26/27
Carriageway & Footway Resurfacing - Various Locations (Environment)	£4,554,000	FY26/27
Parking Strategy (Environment)	£86,000	FY26/27
Provision of Winter Maintenance Programme (Environment)	£286,300	FY26/27
Disposal of Roadworks Materials (Environment)	£230,000	FY26/27
Driver Training Programme (Environment)	£50,000	FY26/27
Fleet Management System (Environment)	£50,000	FY26/27
Gutters Measured Term Contract 2026-2030 (Environment)	£800,000	FY26/27
Drainage Measured Term Contract 2026-2030 (Environment)	£600,000	FY26/27
Access Ramps (Environment)	£150,000	FY26/27
Managing Agent (EES: ABS) & EWI Installer (Environment)	£3,240,000	FY26/27
Provision of Out of Hours Repairs and Ad-Hoc Services (Environment)	£700,000	FY26/27
Provision of Mixed Tenure Garden Maintenance (Environment)	£260,000	FY26/27
Provision of Tools and Equipment (Environment)	£320,000	FY26/27
Provision of M&E Design Consultancy Services - School Toilets (Environment)	£9,000,000	FY26/27
Pitch and Track Replacements (Environment)	£850,000	FY26/27
Servicing and Repair of HVAC Systems 2027-29 (Environment)	£1,200,000	FY26/27
Kitchen Canopies Maintenance 2026-2030 (Environment)	£100,000	FY26/27

Tender Title / Subject	Estimated Value	Commencement Timescale
Housing Kitchen Installation (Environment)	£2,571,250	FY26/27
Housing LD2 Fire Alarms & Installation (Environment)	£1,400.000	FY26/27
Housing Damp & Rot MTC 2026-2030 (Environment)	£1,000,000	FY26/27
Housing Flooring MTC (Environment)	£90,000	FY26/27
Housing Disabled access MTC (Environment)	TBC	FY26/27
Roofing Replacement 2027-32 (Environment)	£8,000,000	FY26/27
Commercial Heating Servicing and Repairs MTC (Environment)	£1,500,000	FY26/27
Hand Held Fire Fighting Equipment MTC (Environment)	TBC	FY26/27
Asbestos Sampling MTC (Environment)	TBC	FY26/27
Asbestos Removal MTC (Environment)	TBC	FY26/27
Supported Living Framework (HSCP)	£240,000,000	FY26/27
Carers Service (HSCP)	£750,000	FY26/27
Youth Counselling Service (HSCP)	£600,000	FY26/27
Healthier Minds Wellbeing Service (HSCP)	£300,000	FY26/27
Alcohol Counselling Service (HSCP)	£96,000	FY26/27
Meeting Summarisation Tool (HSCP)	TBC	FY26/27
Care at Home Scheduling System (HSCP)	£160,000	FY26/27
Carers App (HSCP)	£120,000	FY26/27
Youth Out of Hours Service (HSCP)	TBC	FY26/27
Young Persons Emergency Accommodation (HSCP)	£268,000	FY26/27

Tender Title / Subject	Estimated Value	Commencement Timescale
Organisation Model for IJB (HSCP)	TBC	FY26/27
Respite Care (HSCP)	TBC	FY26/27
Community Learning & Development System (BOP)	TBC	FY27/28
Servitor Software & Maintenance (BOP)	TBC	FY27/28
Meta Compliance (BOP)	£69,000	FY27/28
Privilege Access Management (BOP)	TBC	FY27/28
Barracuda Backup Solution for Education (BOP)	£150,000	FY27/28
Barracuda Backup Solution Corporate (BOP)	£180,000	FY27/28
vSphere Virtual Platform (BOP)	£270,000	FY27/28
NBS Building Scheduler (BOP)	TBC	FY27/28
Planning & Building Control Solution (BOP)	£255,000	FY27/28
Finance and Procurement Solution Support & Maintenance (BOP)	£1,250,000	FY27/28
MS Enterprise Agreement for Education (BOP)	£663,000	FY27/28
MS Enterprise Agreement Corporate (BOP)	£2,025,000	FY27/28
Webcasting Council Chambers (BOP)	£64,000	FY27/28
Infrastructure Technical Advisory Service (BOP)	£150,000	FY27/28
Mobile Security Scanning and Testing (BOP)	£72,000	FY27/28
Server Replacement (BOP)	£200,000	FY27/28
Provision of Insurance Claims and Handling (BOP)	TBC	FY27/28

Tender Title / Subject	Estimated Value	Commencement Timescale
Purchase of Cleaning Equipment (Education)	TBC	FY27/28
Business Gateway services (Environment)	£330,000	FY27/28
Work EastRen Employability Framework (Environment)	£1,500,000	FY27/28
Road Maintenance Condition Survey (Environment)	£60,000	FY27/28
Door Entry Maintenance (Environment)	£1,000,000	FY27/28
School Boiler Works (Environment)	£3,200,000	FY27/28
Isobel Mair Pool Renewal (Environment)	TBA	FY27/28
St Josephs Changing Room Alterations (Environment)	£100,000	FY27/28
Neilston Leisure Centre Works (Environment)	£17,700,000	FY27/28
Door Entry Maintenance (Environment)	£1,000,000	FY27/28
Technical Audit of Gas Maintenance & Installs (Environment)	£120,000	FY27/28
Framework Resurfacing & Associated Services (Environment)	TBC	FY27/28
Care at Home Scheduling System Replacement (HSCP)	£400,000	FY27/28

Appendix 1: Regulated Procurements from 2025/2026

Project Reference	Title	Contract Start Date	Contract End Date Including Extension	Contract Value Including Extension	Supplier Name
ERC000751	K2 Support & Maintenance	01/04/2026	31/03/2027	£50,000	Tribal Education Ltd
ERC000747	Supply and Maintenance of an Election Management System incorporating a Postal Voting	17/03/2026	16/03/2029	£60,000	Democracy Counts Ltd
ERC000742	Video Conferencing Proposal for Hybrid Meeting Rooms	17/03/2026	30/07/2026	£200,000	SSUK Ltd
ERC000739	Supply & Delivery of Janitorial Products	01/08/2025	31/07/2029	£396,000	Unico Limited
ERC000732	Barrhead Masterplan Consent Area Funding	02/03/2026	31/08/2026	£80,000	Turner & Townsend Consult. Ltd
ERC000727	Commercial Heating Repairs & Annual Servicing 2026-2030	11/04/2026	10/04/2027	£1,500,000	Valley Group Limited
ERC000722	Visioning & Master Planning	27/01/2026	26/06/2026	£90,600	Turner & Townsend Project Management Limited
ERC000714	Provision of Revenues & Benefits Processing Support Via CCS VARS Framework Lot 1	03/02/2026	02/02/2029	£182,156	Nec Software Solutions Ltd
ERC000712	Provision of Timetabling Support Services	15/01/2026	14/01/2031	£80,000	Robert Tennent

Project Reference	Title	Contract Start Date	Contract End Date Including Extension	Contract Value Including Extension	Supplier Name
ERC000710	IFRS 16 Software	02/01/2026	31/03/2029	£66,950	Softcat Plc
ERC000708	Social Care Case Management Solutions Software	01/04/2026	31/03/2027	£139,960	OLM Systems Ltd
ERC000707	To Collect & Recycle or Dispose of Residual Waste & POP's Waste at Barrhead HWRC Civic Amenity Site	02/03/2026	28/02/2029	£1,661,160	J & M Murdoch & Son Ltd
ERC000703	Property Masterplan for Transitioning to Electric Vehicles	17/02/2026	16/02/2028	£65,900	Hypostyle Architects
ERC000700	Provision of Man Guarding and Event Stewarding Service for East Renfrewshire Culture and Leisure Limited	18/03/2026	16/03/2029	£144,000	Wise K9 Limited
ERC000696	Supply, Delivery & Installation of internal and External Hand/Grab Rails & Minor Adaptations to Homeowners and Council Tenants	13/04/2026	12/04/2030	£336,000	Lux Fabrication Ltd
ERC000695	Care Costing Model	01/07/2026	15/12/2029	£288,000	iESE Innovation Ltd
ERC000693	Nature Restoration Fund Consultant	02/02/2026	31/05/2028	£84,000	Conor Price Engineering Ltd T/A CPE Consultancy
ERC000692	Design Survey & Supply of Kitchen Units	18/03/2026	17/03/2030	£1,000,000	City Build LLP/RSBi
ERC000689	Income Management System	02/12/2025	01/12/2030	£1,447,130	CIVICA UK Ltd
ERC000680	Planning Permission & Stage 1 Building Warrant New Build Residential Construction Commercial Rd Barrhead via	04/12/2025	03/12/2026	£445,350	CCG (SCOTLAND) Ltd

Project Reference	Title	Contract Start Date	Contract End Date Including Extension	Contract Value Including Extension	Supplier Name
	SXL New Build Residential Construction Framework				
ERC000673	Adaxes Active Directory Management	01/10/2025	30/09/2028	£187,787	Computacenter (UK) Ltd
ERC000672	Bureau Services - Bill Validation & Reporting	02/11/2025	01/11/2029	£200,000	Inspired Energy
ERC000669	Nintex Workflow & RPA	29/09/2025	28/09/2028	£137,000	Nintex
ERC000663	Treatment of Organic Waste Co-Mingled Food and Garden Waste	02/01/2026	31/12/2028	£2,625,000	Enva Organics Recycling Ltd
ERC000654	Microsoft Enterprise Agreement (Corporate)	01/10/2025	30/09/2028	£2,041,800	Phoenix Software Ltd
ERC000652	Oracle Service	25/08/2025	24/08/2028	£80,000	Cintra
ERC000650	Advocacy Services for Children	08/06/2026	07/06/2030	£224,720	Who Cares Scotland
ERC000648	Provision of Employers Agent Services for Commercial Rd	27/01/2026	25/01/2030	£95,000	M.B. Langmuir & Hay (UK) Ltd
ERC000647	Housing Stock Condition Analysis	01/09/2025	21/10/2027	£130,642	Changeworks
ERC000646	Housing Asset Management Solution	08/09/2025	07/09/2029	£176,680	Rowanwood Professional Services
ERC000643	HGV Mechanic	24/07/2025	03/01/2026	£76,000	Proactive Personnel
ERC000641	Cloud-to-Cloud Backup Service Subscription Licence for Education M365 Tenancy	01/08/2025	31/07/2028	£154,980	Computacenter (UK) Ltd
ERC000638	Care at Home Services Flexible Framework	25/01/2026	24/01/2036	£87,000,000	Various

Project Reference	Title	Contract Start Date	Contract End Date Including Extension	Contract Value Including Extension	Supplier Name
ERC000636	Microsoft Enterprise Agreement (Education)	01/09/2025	31/08/2028	£675,000	Phoenix Software Ltd
ERC000634	Provision of the Mechanical and Electrical Consultancy Services Framework Agreement 2025-2029	17/02/2026	16/02/2030	£1,000,000	WGM Consulting Engineers, FLN Consulting Engineers, RSP Consulting Engineers LLP, Harley Haddow Ltd, WSP UK Limited, WGM Consulting Engineers, RSP Consulting Engineers LLP, Harley Haddow Ltd
ERC000627	Iken Cloud	08/09/2025	07/09/2029	£60,880	Iken Business Limited
ERC000625	Heriot Watt Scholar Online Learning Platform	01/08/2025	31/07/2028	£65,000	Scholar Heriot Watt University
ERC000624	Condition Surveys & De Carbonisation Surveys for Assets (excl Housing Stock)	27/06/2025	25/06/2027	£350,000	Turner & Townsend Consult. Ltd
ERC000623	Enabling Commercial Space Crossmill Lead Consultant	13/03/2026	12/03/2029	£224,795	Hypostyle Architects
ERC000620	VMWare vSphere Foundation 8	01/08/2025	31/07/2028	£263,633	Computacenter (UK) Ltd
ERC000609	Provision of Legionella Prevention, Control and Risk Management Services 2025 - 2027	06/01/2026	04/01/2030	£1,800,000	H2o Cost Reduction Services Ltd t/a H2o Legionella Control Services
ERC000602	Love to Ride 2025-2027	01/04/2025	31/03/2027	£80,000	Love To Ride Ltd
ERC000597	Carer Services	01/04/2025	31/03/2026	£315,000	ER Carers

Project Reference	Title	Contract Start Date	Contract End Date Including Extension	Contract Value Including Extension	Supplier Name
ERC000594	Eastwood Leisure Centre Works Contract	17/10/2025	08/09/2028	£47,790,000	Hub West Scotland Ltd
ERC000588	Legionella Services	13/04/2025	01/01/2026	£60,000	Valley Group Limited
ERC000586	Roof and Render Measured Term Contract 2025-2029	11/11/2025	09/11/2029	£10,000,000	Ailsa Building Contractors
ERC000579	Maintenance of Sprinkler Systems in Domestic Dwellings	01/04/2025	01/04/2030	£70,200	iMist
ERC000755	Forcepoint Web Security	06/05/2026	05/05/2027	£99,430	Computacenter UK Ltd
ERC000746	Roads Asset Management	01/04/2026	31/03/2030	£200,000	WDM Limited
ERC000616	Digital Repairs & Transformation Solution	03/08/2026	02/08/2030	£203,100	ROCC

Appendix 2: Community Benefits from Financial Year 2025/2026

COMMUNITY BENEFIT	REQUESTED BY	DELIVERED BY
Career event Barrhead High School	Education	Bridgewater Housing
1 new job, Donation to Thornliebank Primary School.	Education	Clark Contracts
1 new job, 2 work experience placement, Training session for 25 ERC staff, Attendance at Work East Ren careers fair, Engagement with schools.	Education / Environment	Damm Environmental
Redecoration of Neilston Bowling Club, Outdoor Furniture for Eastwood Health Centre Social Blend Café, Auchenback Resource Centre Fun Day funding – £1,000, Schools Enterprise Event Funding - £2,000.	Education / Environment	Faskin Group
40 bags of play sand for Arthurlie Family Centre, £500 to Carolside Primary for sensory equipment.	Education	Findel Education
Sponsored the Young Enterprise Scotland Awards £2,000, Supported Barrhead Youth Football £2,000.	Education	GD Chalmers
Legionella awareness training for ERC staff	Environment	H20 Legionella Control Services
£1500 to support healthy eating in schools, Fruit & Veg provided.	Education	McLays

COMMUNITY BENEFIT	REQUESTED BY	DELIVERED BY
£1800 donation to support hospitality scholarship, developing management skills and leadership.	Education	Muller
Christmas Lights Installation Neilston, 4 work experience placements, Support for Provost Defibrillator Project, Electrical upgrade works Mother Earth Hindu Temple, School career events.	Environment	Valley Electrical
School Mentoring & Enterprise Programme, Bread products to allow school taster sessions, Various food products for school holiday programmes, Equipment & food products for Mini Master Chefs Programme.	Education	Sysco (Brakes)
Apprentice appointed - machine operator, 2 large containers of stationery for schools.	Education	Martec Engineering Group Ltd
£250 of books for Eaglesham Primary to support restock after flood.	Education	Browns Books
PPE provided, Refuse bags for Neighbourhood Services Big Clean Up events.	Environment	Unico
Donation of time and materials to paint Auchenback Resource Centre, 1 new job for local person.	Environment	Ailsa Builders
Volunteer time support to ERA Waterworks Community Project	Environment	Ayrshire Trees
Construction programme with Schools Vocational pupils, Support for Rouken Glen Wellbeing and Enterprise Hub, Participation in Schools Climate Conference, Schools engagement and careers events.	Environment	Hub West/BAM
26 apprentices working on contract, 2 site visits, 14 x schools engagement activities, 4 work experience placements, Community donations (£1,314) Sponsor of Young Enterprise, Christmas Toy Appeal, Glenwood Nursery Donations, ERC Climate Education event – Hi vis donations, Volunteering 6 Hours;	Environment	Hub West/Linear

COMMUNITY BENEFIT	REQUESTED BY	DELIVERED BY
SME Support 3 Hours.		
12 apprentices, 3 work experience placements, 7 school curriculum and careers support, £1000 housewarming hampers for care experienced young people, £500 donation towards Nelly's Boxes project.	Environment	CCG
1 new job Work experience placement Schools curriculum and careers support	Environment	City Technical Services
Financial educational programme in schools	Education	Clydesdale Bank
£2,500 donation towards HGV training for employability client £1,200 to East Renfrewshire Good Causes £300 to Schools Climate Education Conference Schools curriculum and careers support	Environment	Sidey
£1,000 - donation of wood for raised beds at Off Grid Community SCIO £150 - donation of nappies and toiletries to Nelly's Boxes £150 - donation of projector to Champions Board young people Schools curriculum and careers support	Environment	J&M Murdochs
£7,000 refurbishment of Neilston bowling club flooring Work experience placements	Environment	Lawrie Flooring
1 local job created Donation of £6,000 community and education causes Eastwood High School - £2,000 Young Enterprise Event - £1,000 Neilston Bowling Club - £1,000 The Diversity Group - £1,000 East Ren Baby Bank - £1,000	Environment	SKW Group
Schools curriculum and careers support	Environment	Stantec
1 new trainee engineer, 1 work experience placement,	Environment	Network Rail and Story

COMMUNITY BENEFIT	REQUESTED BY	DELIVERED BY
School curriculum and careers support, 1 student placement, £1,500 towards community causes in Auchenback and Barrhead High School, Volunteer time at Auchenback Resource Centre and Barrhead High Eco Project.		
1 new job, Work experience placements, School curriculum and careers support, 1 local supply chain briefing, £650 donated to the ER Back to School Bank	Environment	Tilbury Douglas
£1000 sponsorship of Auchenback community event	Environment	Swarco
Donation of outdoor play equipment	Environment	Sportex
Donation of £2,300 of materials to Off Grid Community SCIO, Donation of £4,000 in time and materials towards Barrhead Youth Football benches.	Environment	Inverweld
£700 donation to support Champions Board project for young people and families with experience of care.	Environment	Pro Cast
Grass cutting at Eaglesham Community Garden, Donation of firewood to Neilston Scouts.	HSCP	Murray's Initiative
Donation of £500 for clients of ER Youth Intensive Support service	HSCP	Kapow Coaching
Ability Net digital skills training and donation of digital devices for eligible East Renfrewshire residents.	IT	BT Swan