

Accessibility Overview

The Music Hall, Aberdeen 11 September







Venue / Organiser

The Meet the Buyer North event will be held at The Music Hall, Aberdeen.

Tel: 01224 641122

The organisers of the event are Speakeasy Productions Ltd. They can be contacted on 0131 376 7210 or via email: mtb@speak.co.uk

Information

Parking

There is no parking available at the venue, however, there are two disabled parking bays within the inner circle of Golden Square, situated at the rear of venue.

Ramps

There is an access ramp located at the main entrance. There is also level access at the rear of the building on Golden Square.

Registration

If you have a mobility issues, please notify a member of the Speakeasy Event Team at either Registration or the Help Desk. They will be able to direct you first to an accessible registration desk, and then onto the nearest lift. Please do not wait in the queue if you have mobility issues. Please make yourself known to a member of the Speakeasy Event Team who will assist with your registration.

Guide Dogs

Guide dogs are permitted within the venue.

Toilets

There is one disabled access toilet on the same level as the exhibition hall, on the ground floor. There is also one in the basement next to the main public toilets which can be accessed via a lift.

Lifts

There is lift access to stage and presentation area.

Venue Access

The main entrance to the building is located on Union Street, with a ramp providing access from street level to the main entrance. Inside, there is a lift that allows access to the foyer level. This lift is self-operated, although staff are always available to assist if needed. The exhibition hall is at ground level.



Session Recordings

Recordings of the sessions will be available post-event via the Supplier Development Programme website, and will include subtitles. Subtitles will not be available during live sessions.

The venue does not have hearing loops in the presentation area.

However, Aberdeen Music Hall offers the MobileConnect app for attendees who are hard of hearing, or have hearing impairments.

The app allows users to tune their smartphone into the audio being outputted via the speakers in the presentation area.

How to Use:

1. Download the Sennheiser MobileConnect app

• iOS: <u>App Store</u>

• Android: Google Play

2. Access the mobile connect WiFi network

• WiFi: APA_MOBILE_CONNECT

• Password: Connect21!

3. Select the chanel you wish to use

 Adjust the sound to your personal requirements

Quiet Rooms

If you require a quiet space on the day of the event, please contact a member of the Speakeasy Events Team at Registration.

Quiet space availability depends on the venue and their availability of spare rooms on the day. We will only be able to offer a space if there is one available.





Contact

For any additional queries please contact:

Meet the Buyer North 2024
Speakeasy Productions
E: mtb@speak.co.uk
T: 0131 376 7210

